

PROCEDURE TO CANCEL PENDING ORDERS DURING SYSTEM FAILURE

In the event of IBTS system failure due to any reason attributable to the client, JS Global Capital Limited or a third-party software vendor, the client may contact the Customer Service Department or his/her designated trader at JS Global to obtain updates regarding any pending or queued orders. The client may also provide instructions to cancel existing orders, place new orders or make amendments thereto on his/her behalf.

Contact Details of the Brokers are as under:

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Hyderabad Branch

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Multan Branch

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